



MICROWAVE OVEN

Instruction Manual



After Sales Support

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www.medion.co.uk

MODEL NUMBER: MD 13659

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Introduction

You have made an excellent choice with the purchase of this quality Delta® brand product.

By doing so you now have the assurance and peace of mind which comes from purchasing a product that has been manufactured to the highest standards of performance and safety, supported by the high quality standards of Aldi.

We want you to be completely satisfied with your purchase so this Delta® product is backed by a comprehensive manufacturer's 3 year warranty and an outstanding after sales service through our dedicated Helpline.

We hope you will enjoy using your purchase for many years to come.

If you require technical support or in the unlikely event that your purchase is faulty please telephone our Helpline for immediate assistance. Faulty product claims made within the 3 year warranty period will be repaired or replaced free of charge provided that you have satisfactory proof of purchase (keep your till receipt safe!). This does not affect your statutory rights. However, be aware that the warranty will become null and void if the product is found to have been deliberately damaged, misused or disassembled.

Safety instructions

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Please read these operating instructions thoroughly and follow them, paying special attention to the safety instructions, before using the appliance for the first time. This appliance should only be used as designated and described in these instructions.

Please keep these instructions in a safe place for future reference. If you pass on this microwave to a third party, please include these instructions.

Application/intended use

- This appliance is intended solely for household use. It should only be used for warming up appropriate foodstuffs in microwave-suitable containers and dishes.
- When warming up meals in plastic or paper containers it is necessary to monitor the container constantly because of the risk of fire.
- The microwave is not intended for the preparation of foods which require frying. The appliance is also not intended for drying out objects. Caution! This could cause a fire!
- This unit is not intended for use by people (including children) with reduced physical, sensory or mental abilities or for those without experience and/or knowledge, unless they are supervised by a person responsible for their safety or they have been instructed on its use. Children should be supervised to ensure they do not play with this unit

Caution!

Children should only use this appliance without adult supervision if they have been given sufficient instructions to use the appliance safely and are aware of the dangers of misuse.

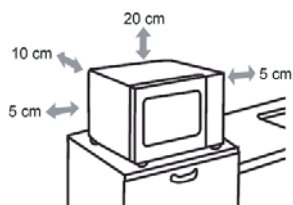
Setting up and electrical connection

- Connect the microwave only with an appropriate 230V~50Hz safety plug which has at least a 13 Amp fuse. Do not use an extension cable.
- Ensure that the power cable is undamaged and does not run underneath the appliance or over any hot surfaces.
- The microwave should be set up on a level, stable surface, which is able to carry the weight of the appliance as well as the food which is to be prepared within it. Only set up the microwave in a safe, dry environment.
- The appliance is freestanding. It is not designed to be integrated in kitchen units.

Caution!

Note the minimum safe distances and under no circumstances cover the ventilation slots.

- Do not place any objects on the microwave as these may become hot during use. To ensure adequate ventilation a minimum safe clearance distance of 20 cm to the top, 10 cm to the back side, and 5 cm on both sides must be observed. The openings in the appliance should not be covered or blocked.



- Protect the appliance from water droplets or spray. If the appliance does become wet then pull out the plug immediately.

Caution!

During use the touchable surfaces may become very hot.

Important information

- Never use the microwave when empty in microwave mode, i.e. without items to be cooked inside.
- Only use the accessories that are enclosed or described as suitable in these instructions.
- Never use dishes with metal trimmings, metal utensils or the grill stand in microwave mode as this could damage the appliance.
- After cooking with the grill the rotating table will become very hot! Therefore always use oven gloves or protective cloth when removing food.
- Use only microwave-suitable dishes. Look for markings such as „Microwave-suitable“ or „For the microwave“.
- When warming up meals in flammable plastic or paper containers it is necessary to monitor the microwave constantly due to the risk of fire.
- Do not remove any of the microwave's internal panels or the inner coating of the viewing window as this could lead to microwave radiation leakage.
- Never leave the appliance unattended during operation.

Caution! Delayed boiling!

When heating liquids in the microwave so-called „delayed boiling“ can occur, i.e. the liquid has reached boiling temperature without beginning to bubble as boiling liquids normally do.

Agitation, for instance when removing the liquid from the appliance, can lead to a sudden boiling up of the liquid. Therefore take care when moving the liquid container.

There is a risk of scalding!

Always place a glass or ceramic rod in liquids that are to be heated up. This will hinder sudden, belated boiling of the liquid.

- Never heat up food in closed containers as these could easily explode. Therefore always remove the seal on bottles and closable containers such as baby's bottles.
- With foods that have a firm skin, e.g. sausages or tomatoes, make small slits in the skin so that they do not burst during cooking.
- Do not try to heat up eggs in their shells or pre-boiled eggs unless in specially designed microwave-suitable containers.

Caution!

Eggs which are already boiled can explode, even after being removed from the oven.

- After heating, stir the food if possible to ensure even temperatures, otherwise let the food stand for a short time.
- Check the temperature before eating food cooked in the microwave. Special care must be taken with baby food and bottles. Always stir or shake the baby food before checking the temperature to avoid burns.
- The ventilation will still be switched on for some time under some circumstances after the end of the cooking process in the grilling operation or in some automatic programmes. The device will cool more quickly through this. The ventilation will switch off automatically after the device has been cooled down sufficiently.


Faults

- Avoid damaging the appliance or the power cable.
- Always check the cable and the appliance before each use.
- If you detect any damage do not use the appliance under any circumstances. Immediately remove the mains plug from the socket.
- Ensure that defective appliances or damaged mains cables are repaired immediately by a specialist workshop or contact your Medion Service Centre to reduce risks.



Caution!

It is dangerous for untrained persons to carry out repair or maintenance work which requires the removal of the plates which are in place to prevent the escape of microwave radiation.

- If you see smoke, keep the door closed to prevent fire from breaking out, or to smother flames which have already broken out, and immediately turn off the appliance using the  button.
- Then pull the plug out of the mains socket straight away.

Caution!

If the housing, door, covers or the door catch are damaged then do not use the appliance under any circumstances. Have the appliance repaired immediately by a specialist workshop or contact your Medion Service Centre to reduce risks.

- Ensure that the microwave is not placed near any heat source or in an area where it could come into contact with water.

About microwaves

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Microwaves are high-frequency electromagnetic waves which have a warming effect on the food within the oven. Microwaves heat all non-metallic objects. Therefore, do not place any metallic objects when operating the microwave mode. This heating effect works better the higher the water content of the foodstuff.

To ensure optimal distribution of heat let food stand for a minute or two after cooking.

The effect of microwaves on foodstuffs

- Microwaves penetrate foodstuffs to a depth of up to 3cm.
- They heat up water, fat and sugar molecules (foodstuffs with a higher water content are heated more intensively).
- This heat then works its way – slowly – throughout the food and has a defrosting, heating and cooking effect on the food.
- The cooking chamber and the air within are not heated (the food container is heated mainly by the hot food).
- Each foodstuff requires a certain amount of energy to cook or defrost. As a rule of thumb we can say: High power - short time respectively low power - long time.

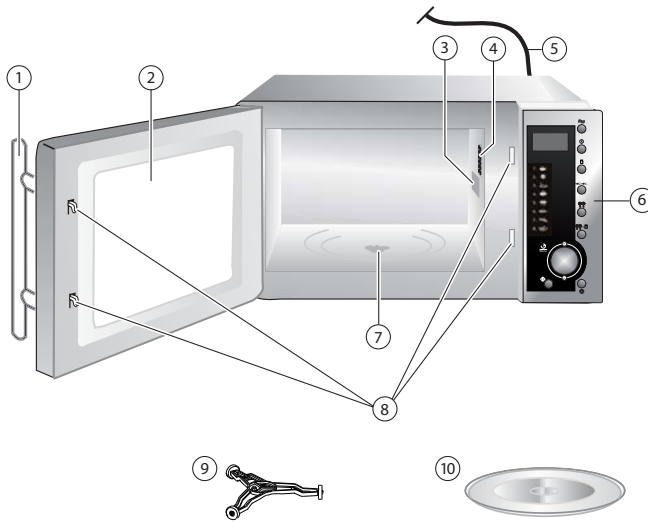
The Microwave Oven

- A microwave generator, the so-called magnetron, generates the microwaves and directs them into the cooking space.
- The inner walls reflect the microwaves inwards so that they cannot escape from the interior.
- The microwave output and the cooking time can be set in several steps.
- After the cooking time has elapsed, or when the door is opened, the magnetron turns off immediately.

Overview of the appliance

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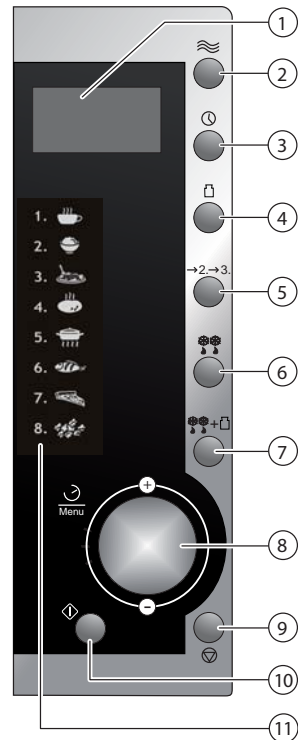
Description of parts



- 1 Door handle
- 2 Viewing window
- 3 Magnetron cover **DO NOT REMOVE!**
- 4 Lighting
- 5 Mains cable
- 6 Operating field
- 7 Drive axis
- 8 Door lock
- 9 Roller star
- 10 Rotary plate

Operating field

- 1 Display
Shows cooking time, power level, operating status and time
- 2 Performance: select microwave performance
- 3 Clock: Setting the time
- 4 Weight/Amount: Select weight or amount of an auto-programme
- 5 Multi stage cooking: Use to set 2 or 3 stages of a cooking operation
- 6 Defrost: Select defrost programme by time
- 7 Defrost by weight: Select defrost programme by weight
- 8 Menu/Time: turn to enter time, weight, cooking time; call up auto-programme
- 9 Stop/Cancel
Delete entry or reset device.
Press button once when cooking: interrupt the cooking process; press button twice: finish cooking.
Hold button for approx. 3 seconds: activate/deactivate child lock
- 10 Start/Quick Start: Press once to start a selected cooking process
Press button several times to start the quick start programme
- 11 Auto-programme overview



Symbols and readouts in the display

- 1 Automatic programme in operation
- 2 Cooling fan in operation
- 3 Cooking programme paused
- 4 Clock: Appears if the device is not being operated.
- 5 Child lock active (keys have no function)
- 6 %: Percentage of microwave power
- 7 g: Weight entry in grams
- 8 Manual programme with 20% - 60% microwave power
- 9 1S, 2S: Display of multi-session cooking programmes
- 10 Manual programme with 60% - 100% microwave power
- 11 Microwave operation
- 12 Defrost
- 13 Number display



Note:

Please note that several symbols may be displayed at the same time

General notes

- To arrange food so that it cooks properly place the food with the largest pieces towards the outer edge.
- Note the exact cooking or heating times.
- Choose the shortest available cooking or heating time and extend it if necessary.

Caution!

Overcooked food can start to smoke or even catch fire.

- Cover food during cooking or heating with a cover that is suitable for the microwave. Covering the food helps avoid splashes; furthermore the food is more evenly cooked.
- Foods such as chicken pieces or hamburgers should be turned once during cooking to speed up cooking. Larger pieces such as joints or roasting chickens must be turned at least once.
- It is also important to reposition food, e.g. with meatballs: After half of the cooking time is over the food should be repositioned from top to bottom and from the middle to the outside.

Microwave-suitable materials

You can buy special dishes and accessories for your microwave. Look for markings such as „Microwave-suitable“ or „For the microwave“. You can also use your existing dishes – if the material is suitable.

Suitable materials

- Porcelain, glass ceramic and heat-proof glass
- Plastics which are heat-proof and microwave-suitable (note: plastics may become discoloured by foods or become warped by the heat)
- Baking paper

Caution!

Do not use porcelain, ceramic or plastic containers in grill or grill combi mode. Cling film should also not be used. Due to the very high temperatures the materials could break, warp or even melt.

Materials that are partially suitable

- Stoneware and ceramics. Use clay containers only for defrosting and for short cooking times because the air and water content of the material could cause the clay to crack or break.
- Dishes with gold or silver décor should only be used when the manufacture has labelled it „microwave-suitable“.
- Never use foil in large quantities. It can however be used in small pieces to cover sensitive parts. You can also cover the corners of containers to prevent overcooking as the microwave energy is primarily concentrated on the corners. Maintain a distance of 2.5 cm between the foil and the internal wall.
- Aluminium containers (e.g. those for ready-to-serve meals) are suitable, but they must be at least 3cm high to be used in the microwave.

Unsuitable materials


- Metal, i.e. metal pots, pans and lids.

Caution!

Metal in the cooking space can lead to sparks! These can damage the appliance or the viewing window! Therefore use the supplied grill only in grill mode.

- Dishes with metal parts (handles, decoration or bottoms) or with gold or silver décor can also lead to sparks during microwave operation.
- Crystal or lead crystal can shatter, coloured glass may become discoloured.
- Any materials which are not heat-proof can lose shape or even burn.

Note: To test whether a dish is suitable for use in the microwave, put some water in the container and place it in the microwave.

Press twice the button . The device now operates in microwave mode for 1 minute. If you ascertain that the container is hotter than the food, then it is not suitable for the microwave. Microwave-suitable dishes are only warmed by the heat of the food.

Caution!

As soon as you notice sparks, flashes or even fire, then turn off the microwave immediately using the  button!

Overview of suitable materials

The following list is a general guide to help you choose the correct cooking dishes:

Cooking dishes	Microwave
Heatproof glass	Yes
Non-heatproof glass	No
Heatproof ceramic	Yes
Microwave-suitable plastic dishes	Yes
Kitchen paper	Yes
Metal	No
Aluminium foil/containers	limited suitability

Size and shape of microwave-suitable containers

Flat, broad containers are better than narrow, tall ones. „Flat“ foods can be cooked more evenly.

Round or oval containers are better than angular ones. There is a danger of local overheating in the corners.

Setting up the unit

- Ensure that all packaging materials have been removed from inside the appliance and the interior of the door.

Caution!

The screw-fastened cover in the interior of the oven is not part of the packaging and should not be removed!

Check the microwave for any damage – e.g. if the door is crooked or bent, door seals and other seals are damaged, hinges and the closing mechanism are defective or loose, or if the interior of the appliance or the door are dented or damaged. If you discover any damage, do not use the microwave. In this case please contact Medion service

- Do not place the microwave near to any heat sources, in a location prone to wetness or high humidity, or in the immediate vicinity of inflammable materials.
- The feet must not be removed.



Caution!

The microwave has been designed for household use and may not be used outside!

- Connect the microwave to a convenient and easily accessible 230V~50 Hz plug socket.

Heat appliance while empty

Before using the microwave you must run the device whilst empty in order to remove remains left over from production. Turn on the appliance without any food and without accessories as follows:

- ▶ Open the door and remove any remaining packaging or accessories from the oven. Close the door again afterwards.
- ▶ Press the  key once. You select the microwave mode here.
- ▶ Turn the controller clockwise to set a cooking time of 10 minutes.
- ▶ Press the  button to start the programme.
- ▶ The oven switches itself off automatically after finishing.

Note: During this initial heating period you may notice faint odours. These smells are not dangerous and will disappear after a short time. Ensure adequate ventilation e.g. by opening a window.

- ▶ After 10 minutes the appliance turns itself off automatically. Wait until it has completely cooled down.
- ▶ Remove the plug from the socket and then clean the microwave oven once more inside and out with a damp cloth and dry it off carefully.

Insert accessories

The microwave must not be put into operation again without the star wheel and the rotating plate inserted correctly if it has been heated up once empty as described above.

- ▶ Place the rotating plate in the middle of oven above the drive hub so that the slots on the plate click into the drive hub.

Every time a button is pressed you will hear a beep to confirm.

Setting clock time

When the microwave is used for the first time or the power supply is broken the screen shows “1:00” and the time needs to be set.


- ▶ Press the ⌚ button.
- ▶ Choose 24 or 12 hour format by pressing the ⌚ button repeatedly.
- ▶ Turn the control until the correct hour appears in the display.
- ▶ Press the ⌚ button.
- ▶ Turn the control until the correct minute appears in the display.
- ▶ Press the button ⌚ to confirm the settings.


Child lock

- ▶ Press and hold the 🔒 button for 3 seconds. You will hear a beep and the lock symbol will appear on the display. The microwave’s buttons and control knob will now have no function.
- ▶ To deactivate the child lock press and hold the 🔒 button for 3 seconds until you hear a beep and the child lock symbol disappears from the display.

Cooking with microwaves

To cook with microwave energy alone, proceed as follows:

- ▶ Press the  button once or repeatedly to select the power level as shown in the following table

Key  press	Message in the display	Power (Watt)
1x	100	700 W
2x	80	560 W
3x	60	420 W
4x	40	280 W
5x	20	140 W

- ▶ Turn the controller to set the desired cooking time in the following time intervals

From 10 seconds to 5 minutes in 10 seconds steps


From 5 to 10 minutes in 30 seconds steps

From 10 to 30 minutes in 1 minute steps

from 30 minutes in 5 minutes steps

- ▶ Press the  button. The cooking process starts.

End of cooking process




At the end of every cooking process there are audible signals and “End” appears on the display. The cooking process is now finished. Press the  button or open the door to reset the display.

Caution!


As the food or containers may be very hot always use a protective cloth or oven gloves to remove the food from the cooking area.


Interrupting the programme

If you want to turn or stir the food, for instance mid-way through the cooking, it will be necessary to interrupt the programme.

- ▶ Open the door or press  button to interrupt the programme. The remaining cooking time is still shown on the display.
- ▶ Close the door again and press the  button to resume the cooking process.
- ▶ Press the  button twice in order to stop the programme completely.

Quick start

If you press the  button without previously setting the power level, the cooking programme will start at the maximum level in microwave mode.



- ▶ To increase the cooking time press the button  quickly repeatedly. The longest cooking time is 12 minutes.

From 30 seconds to 2:30 minutes in 30 seconds steps

from 2:30 minutes in 1 minutes steps



- ▶ The cooking programme begins automatically after the button is pressed for the last time.


Defrosting by time

- ▶ Press the  button.
- ▶ Turn the controller to set the defrost time.
- ▶ Press the button  to start defrost.

Automatic defrosting according to the weight


The defrosting time and the energy level will be set automatically as soon as you have entered the weight of the food to be defrosted. The scale for the weight of frozen food ranges from 100g to 1,800g.

- ▶ Press the  button.
- ▶ Turn the controller to set the desired weight.
- ▶ Press the button  to start defrost.

Note: A signal tone will sound and the programme will stop during the running of the programme. Turn the food over to optimize the defrosting if possible. Then press the  button again, to continue the programme.

Automatic cooking

In automatic cooking it is not necessary to enter the cooking time or power level. The microwave automatically works out the values depending on the food being cooked and its weight.

- ▶ Turn the control dial clockwise step by step. The programme number appears in the display (e.g. "1" for automatic programme 1). In this way select an automatic programme between 1 and 8.
- ▶ Press the button  once or several times to select the desired weight or number of portions. The quantities can be set in line with the following table:

Program	Weight						
1: Milk/Coffee (200 ml portion)	1	2	3				
2: Rice	150g	300g	450g	600g			
3: Spaghetti	100g	200g	300g				
4: Potatoes (each 230g)	1	2	3				
5: Auto Reheat	200g	300g	400g	500g	600g	700g	800g
6: Fish	200g	300g	400g	500g	600g		
7: Pizza	150g	300g	450g				
8: Popcorn	99g						

- ▶ Press the  button to start cooking.

If the food is not fully cooked through, cook it for a few minutes more in microwave. If you finish cooking using the grill function the level of browning of the food will increase.

Note: Please bear in mind that the size, form and sort of food can influence the cooking result.

Programme 1: Milk/Coffee

The programme runs between 1:30 and 4:00 minutes, according to the number of portions set.

- ▶ Place the drink that you wish to heat up on the rotating plate in the cooking compartment. Make sure that the containers do not touch, if you are putting several containers into the microwave.
- ▶ Choose setting 1, 2 or 3 according to the quantity of soup. A unit of quantity corresponds to 200 ml.
- ▶ Start the cooking programme for milk/coffee.

If the drink (the drinks) is not hot enough, continue heating using microwaves.

Programme 2: Rice

Depending on the weight set the programme runs between around 23 and 32 minutes.

- ▶ Use a high container for cooking rice, because there is the danger of boiling over. For example, take approx. 500 ml water for 250 g rice.
- ▶ Put the rice into the container, pour in the liquid needed and allow the rice to soak for approx. 3 minutes initially.
- ▶ Cover the container and start the cooking process for rice.

If the rice is not fully cooked through after cooking, continue cooking using microwaves.

Programme 3: Pasta

Depending on the weight set the programme runs between around 25 and 35 minutes.

- ▶ When cooking pasta use a high container otherwise there is a risk of overcooking. Use as much water as for conventional cooking.
- ▶ Add the pasta and start the cooking programme for pasta.

- ▶ Leave the pasta to rest for around 3 minutes.

If the pasta is still too hard after cooking, continue cooking using microwaves.

Programme 4: Potatoes

We recommend using unpeeled potatoes for cooking. Prick a few holes in the peel. Depending on the weight set the programme runs between around 6 and 14 minutes.

- ▶ Place the unpeeled potatoes in a microwave-suitable dish or container. Use potatoes that are, as far as possible, similarly sized. If possible, the potatoes should not touch each other.
- ▶ Start the cooking programme for potatoes.

If the potatoes are not fully cooked through after cooking, continue cooking using microwaves.

Programme 5: Auto Reheat

The programme will run between 2 and 6 minutes according to the weight set

- ▶ Place the plate with the food that you want to warm up or reheat on the rotating plate and start the cooking programme.

Programme 6: Fish

The programme will run between 4 and 9:20 minutes according to the weight set.

- ▶ Place the fish on a plate that is suitable for microwave use, add a little fat or butter, season as required and to taste and start the fish cooking programme.

If the fish does not get hot enough, continue heating using microwaves.

Programme 7: Pizza

We recommend using fresh pizza for cooking. Depending on the weight set the programme runs between around 6 and 14 minutes.

- ▶ Place the pizza on a microwave-suitable dish.
- ▶ Start the cooking programme for pizza.

If the pizza does not get hot enough, continue heating using microwaves.


Programme 8: Popcorn

The programme will run 3 minutes.

- ▶ Place the popcorn still in its package on the rotating plate and start the cooking programme. Refer to the instructions of the popcorn product

Using several programmes

The device can carry out several cooking programmes successively. Up to 3 sequences that run automatically are possible. "1S" will be displayed for the first cooking programme or '2S' for the second cooking programme will be shown in the display during the cooking process.

Set the cooking programme as described but do not press the  button until the last cooking programme has been set.

Poor appliance hygiene can lead to damage to the surfaces, which in turn can reduce the lifespan of the appliance and even result in dangerous situations. Therefore clean the microwave regularly and remove all remaining food.

- Switch the microwave off and pull the plug from the socket before cleaning.
- Keep the inside of the appliance clean. Wipe away splashes or spilled liquids that attach to the walls with a damp cloth. A mild cleaning solution can be used for serious dirt. Do not use sprays or other caustic detergents as these could attack, scratch or dull the door surface.
- The external areas should be cleaned with a damp cloth. In order to prevent damage to the microwave oven's internal operating parts, avoid allowing water to penetrate into the ventilation openings.
- Parts of the door, the viewing window, and especially the seal and the closing mechanism should be cleaned carefully with a mild detergent solution. Pay great attention to avoid damage to these parts.
- The operating field may not become wet. Clean with a soft, damp cloth. When cleaning the operating field leave the door open to prevent the oven being switched on by accident.
- If steam collects inside or on the external areas, wipe it away with a soft cloth.
- Steam may occur if the microwave is used with high humidity; this is normal.
- The rotating plate must be removed occasionally for cleaning. Wash the plate in warm water with a mild soap solution or in the dishwasher.
- Dry the rotating plate thoroughly with a soft cloth after this. Pay attention that the rotating plate is replaced correctly if you have removed it from the drive hub to clean it.
- The star wheel and the floor of the microwave should be cleaned regularly to avoid the development of loud noises.
- Simply wipe the floor of the microwave with a mild cleaning substance. The star wheel can be washed in mild soapy water or in the dishwasher.
-

- Odours remaining in the oven can be removed by placing a glass of water with the juice and rind of a lemon on a deep container that is suitable for microwave use and heating for 5 minutes. Wipe out thoroughly and dry with a soft cloth.
- If you have to replace the light in the oven, please contact a qualified specialist workshop or Medion Service.

Taking out of operation



When the cooking process is finished and the clock appears on the display, open the door and remove the food. The device switches itself off automatically when cooking is finished. Bear in mind that the microwave's internal light comes on when the door is open and turns itself off after a certain time.

If you do not use the appliance for a longer period of time, pull out the mains plug and store the appliance in a dry location.

Troubleshooting

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Problem	Possible cause	Solution
The appliance will not start.	The mains plug is not properly inserted.	Pull out the plug, wait 10 seconds and then plug it back in again.
	The fuse is blown or the power interrupter has tripped.	Replace the fuse or reset the power interrupter (contact our service centre to do this).
	The socket is defective.	Check the socket by plugging in another appliance.
The appliance does not warm up.	The door is not closed.	Close the door.
The rotating dish makes a loud noise when it turns.	The star wheel or the floor of the oven is dirty.	Clean the appliance.



Appliance

At the end of its life ensure that the device is disposed of in an environmentally appropriate manner. This may be a local collection point for old appliances. Seek the advice of your local authority about the local options for disposing of waste.

Before disposal cut off the cable.



Packaging

Your microwave is wrapped in packaging to protect it against transportation damage. Packaging materials are primary products and can therefore be reused or recycled.

Technical specifications

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Nominal voltage	230 V ~ 50 Hz
Nominal levels of power	
Microwave:	1200 W
Nominal output (microwave):	700 W
Microwave frequency:	2450 MHz
Dimensions (W x H x D) in cm	
Device:	45 x 26 x 36
Internal:	31.5 x 19.8 x 29.4
Cooking area volume:	17 litres
Net weight:	approx. 10.5 kg



Subject to technical modifications.



Microwave Oven

FAULT REPORT CARD

Name _____

Address _____

Email _____

Daytime Tel No _____

Model Number MD 13659

Fault Description _____



Microwave Oven

WARRANTY CARD

Congratulations! You have made an excellent choice with the purchase of this quality product. Our commitment to quality also includes our service. Should you, contrary to expectations, experience defects due to manufacturing faults during private use within 36 months of the date of purchase we shall be liable for warranty in accordance with statutory warranty regulations provided that:

- The device was not put to use other than the intended
- was not overloaded
- was not used with the wrong accessories
- repairs were not carried out by any other than the intended workshop

The warranty certificate is only valid in connection with an acceptable proof of purchase.

Please keep both in a safe place. This warranty does not affect your statutory rights.

This purchase is guaranteed for a period of three years beginning on the day of purchase. Keep your purchase receipt safe as proof of date of purchase. The guarantee can only be extended for the duration of any repair required.



Microwave Oven

During the warranty period defective devices can be returned to the service address stated on the back cover of this document by first calling the service hotline number provided to arrange collection by an approved freight agent at no cost to you. We will at our discretion, either repair or exchange the device in accordance with warranty legislation.

Please enclose the following when sending your product in for repair:

1. Proof of purchase (receipt)
2. This warranty certificate with the fault report from overleaf complete with your name, contact details and fault description

If an acceptable proof of purchase is not enclosed the repair will be charged in all cases. After the warranty has expired defective devices can still be sent to the address stated below. Any repairs outside of the warranty period will be charged and can only be undertaken once payment has been received.

Ensure that the product is sent well packed as no responsibility can be accepted for items lost or damaged in transit.

This warranty does not affect your statutory right.





Microwave Oven

In order to deal with your enquiry as quickly and efficiently as possible, we ask you to contact our service hotline on the number detailed below.

UK IRELAND HELPLINE NO 0871 37 61 020

(calls are charged at 7 pence per minute,
at all times from a BT landline;
calls from mobiles could be higher)

REP. IRELAND HELPLINE NO 1 800 992 508

To contact us by email please visit the "Service and Support" section of our website at www.medion.co.uk

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